

Appendix D: Staff interview

Good day. My name is Kevin Mearns. I am conducting research on the sustainability of community-based ecotourism in southern Africa. The tourist venture you are employed by forms part of this research project. I would appreciate your participation in this research. It will take approximately 10 minutes of your time. The information you provide is anonymous and confidential.

1. What work do you do at the tourism venture?	2. When did you start working here?
3. Did you receive any training/skills development to do this work? <input type="checkbox"/> Yes <input type="checkbox"/> No	3.1 What training and by whom?
4. Do you have a formal qualification? <input type="checkbox"/> Yes <input type="checkbox"/> No	5. If Yes to question 4 please specify.
6. Is tourism good for the community? <input type="checkbox"/> Yes <input type="checkbox"/> No	7. Provide reasons for your answer.
8. Do you personally benefit from tourism? <input type="checkbox"/> Yes <input type="checkbox"/> No	9. Provide reasons for your answer.
10. Does anyone else in your household benefit from tourism? <input type="checkbox"/> Yes <input type="checkbox"/> No	11. If Yes, how?
12. Does the broader community benefit from tourism? <input type="checkbox"/> Yes <input type="checkbox"/> No	13. Provide reasons for your answer.

Does tourism:

14. Create jobs for local people? <input type="checkbox"/> Yes <input type="checkbox"/> No	
15. Employ local youth? <input type="checkbox"/> Yes <input type="checkbox"/> No	
16. Increase or decrease the prices of local goods? <input type="checkbox"/> Increase <input type="checkbox"/> Decrease	
17. Help the community obtain infrastructure and services?(e.g. roads ,schools, clinics) <input type="checkbox"/> Yes <input type="checkbox"/> No	18. Provide reasons for your answer.
19. Increase or decrease crime in the area? <input type="checkbox"/> Increase <input type="checkbox"/> Decrease	20. Why?
21. Change the behaviour of the community (e.g. eat, drink, dress, buy, language, want?) <input type="checkbox"/> Yes <input type="checkbox"/> No	22. Provide reasons for your answer.
23. Damage or destroy nature? <input type="checkbox"/> Yes <input type="checkbox"/> No	
24. Are there areas that people cannot access because of tourism? <input type="checkbox"/> Yes <input type="checkbox"/> No	
25. Are there more crafts and more cultural activities because of tourism? <input type="checkbox"/> Yes <input type="checkbox"/> No	26. Please specify.
27. Does tourism use the resources people need, like firewood and water? <input type="checkbox"/> Yes <input type="checkbox"/> No	

28. Does the community have control over tourism? <input type="checkbox"/> Yes <input type="checkbox"/> No	
29. Does the money spent by tourists remain in the community? <input type="checkbox"/> Yes <input type="checkbox"/> No	30. If No , where does it go to?
31. Can the local community visit/use the tourism facility? <input type="checkbox"/> Yes <input type="checkbox"/> No	32. Explain?
33. Do staff members receive any skills training through the tourism venture? <input type="checkbox"/> Yes <input type="checkbox"/> No	
34. Do the staff receive any training on nature and culture through the tourism venture? <input type="checkbox"/> Yes <input type="checkbox"/> No	
35. Do the staff members do conservation projects in the community? <input type="checkbox"/> Yes <input type="checkbox"/> No	
36. Do you want more or less tourism in your area? <input type="checkbox"/> More <input type="checkbox"/> Less	37. Why?
38. Is there anything that bothers you about tourism in your community? <input type="checkbox"/> Yes <input type="checkbox"/> No	39. Please specify.
40. What can be done to make tourism better in your community?	

What is your:

41. Gender?	<table border="1"> <tr> <td>Male</td> <td><input type="checkbox"/></td> </tr> <tr> <td>Female</td> <td><input type="checkbox"/></td> </tr> </table>	Male	<input type="checkbox"/>	Female	<input type="checkbox"/>	42. Age?	<table border="1"> <tr> <td><20</td> <td>40-49</td> <td><input type="checkbox"/></td> </tr> <tr> <td>20-29</td> <td>50-59</td> <td><input type="checkbox"/></td> </tr> <tr> <td>30-39</td> <td>60+</td> <td><input type="checkbox"/></td> </tr> </table>	<20	40-49	<input type="checkbox"/>	20-29	50-59	<input type="checkbox"/>	30-39	60+	<input type="checkbox"/>	43. How many members in your household?										
Male	<input type="checkbox"/>																										
Female	<input type="checkbox"/>																										
<20	40-49	<input type="checkbox"/>																									
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30-39	60+	<input type="checkbox"/>																									
44. How much do you earn each month?	<table border="1"> <tr> <td>R100-R300</td> <td><input type="checkbox"/></td> <td>R2501-R3000</td> <td><input type="checkbox"/></td> </tr> <tr> <td>R301-R600</td> <td><input type="checkbox"/></td> <td>R3001-R3500</td> <td><input type="checkbox"/></td> </tr> <tr> <td>R601-R1000</td> <td><input type="checkbox"/></td> <td>R3501-R4000</td> <td><input type="checkbox"/></td> </tr> <tr> <td>R1001-R1500</td> <td><input type="checkbox"/></td> <td>R4001-R4500</td> <td><input type="checkbox"/></td> </tr> <tr> <td>R1501-R2000</td> <td><input type="checkbox"/></td> <td>R4501-R5000</td> <td><input type="checkbox"/></td> </tr> <tr> <td>R2001-R2500</td> <td><input type="checkbox"/></td> <td>R5000+</td> <td><input type="checkbox"/></td> </tr> </table>	R100-R300	<input type="checkbox"/>	R2501-R3000	<input type="checkbox"/>	R301-R600	<input type="checkbox"/>	R3001-R3500	<input type="checkbox"/>	R601-R1000	<input type="checkbox"/>	R3501-R4000	<input type="checkbox"/>	R1001-R1500	<input type="checkbox"/>	R4001-R4500	<input type="checkbox"/>	R1501-R2000	<input type="checkbox"/>	R4501-R5000	<input type="checkbox"/>	R2001-R2500	<input type="checkbox"/>	R5000+	<input type="checkbox"/>	45 How many days a month do you work?	46. On duty 47. Off duty
R100-R300	<input type="checkbox"/>	R2501-R3000	<input type="checkbox"/>																								
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48. How far is your home from the tourism venture?	49. How long have you been living there?	50. Where did you live before?																									
51. Where do you live when you are working (on duty) at the tourism venture?	52. How do you get from your home to the tourism venture and back home?(transport medium)																										
53. Do you know of any complaints received from local residents regarding tourism? <input type="checkbox"/> Yes <input type="checkbox"/> No	54. If Yes , what do they complain about?																										
55. Do you know of any complaints received from tourists? <input type="checkbox"/> Yes <input type="checkbox"/> No	56. If Yes , what do they complain about?																										
57. Do you have any other comments regarding the tourism venture?																											

Thank you for your participation.