Green Supply Chain Practices Evaluation in the Mining Industry using a Joint Rough Sets and Fuzzy TOPSIS Methodology

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ABSTRACT

Environmental issues from the extractive industries and especially mining are prevalent and maleficent. An effective way to manage these pernicious environmental problems is through organizational practices that include the broader supply chain. Green supply chain practices and their role in mining industry strategy and operations have not been comprehensively addressed. To address this gap in the literature, and building upon literature in general green supply chain management and environmental decision tools, we introduce a comprehensive framework for green supply chain practices in the mining industry. The framework is categorized into six areas of practice, with detailed practices described and summarized. The green supply chain practices framework is useful for practical managerial decision making purposes such as programmatic evaluation. The framework may also be useful as a theoretical construct for empirical research on green supply chain practices in the mining industry. To exemplify the practical utility of the framework we introduce a multiple criteria evaluation of green supply programs using a novel multiple criteria approach that integrates rough set theory elements and fuzzy TOPSIS. Using illustrative data we provide an example of how the methodology can be used with the green supply chain practices framework for the mining industry. This paper sets the foundation for significant future research in green supply chain practices in the mining industry.

Keywords: Green Supply Chain Practices, Program Evaluation, Rough Set Theory, Mining Industry, Information Theory

1. INTRODUCTION

Mining operations and supply chain activities are mired with serious socio-environmental consequences, and underlying economic implications (Hilson and Nayee, 2002; Poulton et al., 2013). These mining activities have brought about massive environmental degradation and natural resources depletion, threatening future opportunities for sustainable industrial development and economic growth. Mining companies generate a wide range of environmental impacts from their mining operations. Mining activities such as exploration, ore mining, and maintenance activities all contribute to serious environmental problems such as soil erosion, tailings contamination, oil spills, cyanide release, dust or noise nuisance, and acid mine drainage (Hilson and Nayee, 2002; Muduli et al., 2013). The design and extraction of natural resources (ore) through mining activities using high toxic reagents can generate carbon dioxide (CO₂) emissions and pollutants; deplete water and land resources, and produce waste products disposed into the environment. During exploration stages, vegetation is removed to enable the creation of access roads to the mineralized zone for drilling activities. These exploration and mining activities result in serious soil erosion, destruction of habitat, and soil and water contamination from hazardous materials and oil spills. Additionally, during the mines mineral leaching and extraction stages, cyanide, an extremely toxic chemical is used in the process and becomes part of the tailings (waste) which are ultimately disposed into a tailings dam. This type of environmental damage may result in the release of cyanide from the tailing dam to the water bodies causing intoxication of wildlife drawn to water.

As a result of these and additional environmental issues facing mining operations, mining companies are mired with numerous environmental challenges which require them to carefully address regulatory concerns while meeting diverse stakeholder groups' demands (Hilson and Nayee, 2002; Mzembe and Meaton, 2013; Dobebe et al., 2014). Therefore, mining companies are seeking to reduce the impact of their operations on the environment. Environmental concerns in mining

industries have grown to include extended producer responsibility to help address their environmental impacts (Lenzen et al., 2007).

The extended producer responsibilities are not just for products but also for materials and byproducts such as those in extractive industries. Thus, concerns upstream and downstream in the mining supply chain, in addition to operations within a focal mining organization, all influence the supply chain. In this paper our objective is to introduce general factors and practices that may be elements of green supply chain management (GSCM) programs, with an especial focus on the mining industry. We also seek to introduce and evaluate novel multiple-criteria decision making (MCDM) tools to evaluate mining industry green supply chain practices.

To help accomplish these goals, we provide some contextual background to greening the supply chain in the mining industry with a review of various green supply chain practices that set the foundation for a general practices framework. Then, background on two core tools, rough set theory (entropy) valuations are used for weighting purposes to help in a multiple criteria evaluation of GSCM programs in a mining industry context. After introduction of the tools, an illustrative application and analysis is provided to exemplify the utility of this tool. Finally, we identify some of the major issues faced, implications, and future research directions associated with GSCM and decision making in the mining industry.

The contribution of this paper is multifold. First, we develop and introduce some green supply chain practices in a new typology and specifically for the mining industry. Second, we introduce a set of tools to help evaluate green supply chain practice programs in the mining industry. Third, this set of tools is novel for the first time integrating rough set (information theory) based weighting schemes within a TOPSIS decision framework. Overall, the development of factors, example illustration, and unique integration of tools, sets the foundation for further research in green supply chain sustainability of the mining industry and corporate sustainability practices in general.

2. BACKGROUND

The mining industry has been an imperative economic activity for thousands of years. In fact, mining, such as gold mining has been a major industry in both developed and developing countries. But the economic benefits of mining of natural resources have been offset by its environmental degradation. In the mining industry efforts have been introduced to improve environmental performance. In managing this situation, tools to help mining company decision makers make sound decisions could be valuable. Overall, in greening and sustainability research model development, to help manage multiple criteria and tradeoffs associated with environmental, organizational, and economic performance have started to receive greater recognition amongst scholars (Bai et al., 2012; Brandenburg et al., 2014). In the GSCM literature, the use of quantitative models has only started to see increased evidence (Seuring, 2013; Brandenburg et al., 2014).

Sustainability decision tools that incorporate mining industry GSCM characteristics do not exist. This paper seeks to address this gap. Specifically this study focuses on the use of multiple-criteria decision making tools to help in GSCM programmatic development. Various environmentally supportive (green) supply chain practices can be administered through various programs that may be adopted by organizations. Sometimes these programs may be technological or organizational solutions, or a mixture. For example training programs may exist for a number of green supply practices, enterprise-wide information systems may support various green supply chain efforts, or suppliers and vendors may be selected that can support these practices. Choosing amongst these programs and how they influence practices is a critical issue faced by organizations. We shall utilize multiple criteria tools to help managers in a mining industry environment select amongst these programs.

The background section will begin with providing development of the major green supply chain practices faced by the mining industry. We then summarize these practices in a general green supply

chain practices framework within the mining industry. We then introduce the methodologies in a second part of the background section.

2.1. Factors (practices) of Green Supply Chain Management implementation in the Mining Industry

In spite of increased development and adoption of environmental management strategies among many mining companies in Ghana¹ (and around the world), an increasing rise of environmental issues, especially from various supply chain activities, still exist. Factors hindering mining company environmental management improvements and capability building include the lack of approaches to identify, confirm, and validate, holistic mining industry GSCM practices.

This study identifies six (6) distinctive GSCM practices (factors) and sub-practices (factors) that include Green Information Technology and Systems (GITS), Strategic Supplier Partnership (SSP), Operations and Logistics Integration (OLI), Internal Environmental Management (IEM), Eco-Innovation practices (ECO), and End-of-Life practices (EOL). To initially arrive at these practices and sub-practices for GSCM implementation in the mining industry, literature on GSCM, in general, and in the mining industry in particular was reviewed. Industrial experts, academicians, and government officials within Ghana were then consulted to help evaluate, confirm and focus the factors and sub-factors.

¹ Ghana was selected for this study because of its unique mining industry positioning (Boon and Ababio, 2009; Bloch & Owusu, 2012). Mining accounts for 5% of Ghana's GDP with minerals making up 37% of total exports (Boon and Ababio, 2009). Gold makes up over 90% of the total mineral exports, thus, making gold the main focus of Ghana's mining and minerals development industry (Aryee, 2001). In Ghana, this sector have attracted about US\$2billion of Foreign Direct Investment (FDI) in mineral exploration and mine development over the last decade which represent more than 56% of the total FDI in flows into the country (Awudi, 2002). It contributes roughly 12% of the government of Ghana's revenue, 7% of the total Ghana's corporate earnings and 41% of the total export earnings (Aryee & Aboagye, 2008). Ghana currently has thirteen (13) large-scale mining companies producing gold, diamonds, bauxite and manganese, and, there are also over three hundred (300) registered small scale mining groups and ninety (90) mine support service companies (Mbendi, 1995-2013). It consistently ranks as one of Africa's largest producers of precious metals and minerals such as gold and diamonds.

In the initial development methodology, the sub-factors were first grouped and listed under each of the major factors in a table with brief descriptions and explanations of the sub-factors provided. This list was first submitted to three respondents from the ministry of lands, forestry and mines and ministry of environment and science including two mining engineers with over 12 years of prior working experience in the Ghanaian mining industry as well as two respondents from academics, one with research interest in environmental science and the other with research interest in supply chain management for an initial review. This initial review resulted in a listing of 6 factors and 34 sub-factors.

The major factors and sub-factors were then distributed to four different industrial experts with a minimum of 10 years mining work experience from various mining companies in Ghana. The four industrial experts who were chosen for this exercise include; a Supply Manager with 18 years mining work experience, an Environmental Manager with 10 years mining work experience, a Health, Safety and Environmental Manager with 22 years mining work experience, and a Mining Manager with 12 years work experience in the mining industry. These respondents were asked to share their opinions in what they perceive as either necessary, actual, or appropriate GSCM practices and sub-practices for the mining industry's GSCM implementation on a "Yes" or "No" basis. They were asked to add/suggest additional major factors and sub-factors they considered necessary but were not captured by the literature review. No additions or suggestions were made. The responses received were then tabulated and based on the number of respondent (4 in number), a threshold value of not less than 3 "Yes" (75%) per practice was agreed by the research team as the necessary number of affirmative votes for a sub-factor to be included in the final listing.

This methodology resulted in a final set of six major factors and thirty sub-factors. See Table 1 for the final listing. We now overview the remaining GSCM factors based on the literature review.

2.1.1 Green Information Technology and Systems (GITS)

Information Technology and Systems (ITS) are critical supply chain enablers in the mining industry (Gunasekaran and Ngai, 2004) with substantial benefits (Jenkin et al., 2011; Bai and Sarkis, 2013). Mining companies use traditional ITS' that enable them to integrate functional departments and suppliers (Gunasekaran and Ngai, 2004). For example, the use of enterprise resources planning (ERP) systems by mining companies makes it possible to easily track various transactions that take place across the various functional departments. Since mines operate almost continuously, all these IT systems, especially servers are required to be supporting this continuous operation. In mining companies, ITS' are seen as basic necessity for working and communicating, nearly every employee uses one kind of ITS' or the other, making ITS' operations alone contributes significantly to the environmental footprint (Faucheux and Nicolai, 2011; Uddin and Rahman, 2012).

Although some harmful practices and effects on the environment from the use of ITS, 'Green' ITS can bring significant economic saving and minimize the environmental impact (Berl et al., 2010; Jenkin et al., 2011). With a large number of ITS uses in mining companies, mining companies need to switch from high energy consumption hardware systems to energy-efficient hardware systems. These energy-efficient hardware systems have the capacity to reduce data center (servers, network and storage devices) energy consumption through energy-saving devices in greening operations. Mining companies can also adopt and use collaborative group software and telepresence systems built with energy-saving devices which uses videoconferencing as an alternative to employees traveling (including meetings with suppliers).

These initiatives can also bring further energy reduction in transportation and promote the use of Green ITS-solutions based equipment. It further enables faster decision making and scale scarce resources (e.g. information is valuable in managing and reducing pipeline inventories (Christopher, 2005; 2010)) and waste. Another area that can increase the energy savings of the mining companies is server consolidation based on service virtualization. This divides computation resources and

enables hardware sharing among various mines promoting energy efficiency. Server consolidation requires less hardware generally; hence cooling energy wasted is drastically reduced.

The mine SCMs encompass various functional departments and critical suppliers, hence, in managing these critical suppliers, ITS tools are used to collaboration the mines and these suppliers, increasing integration of the various value-added activities. This integration reduces logistics costs, through paperless transactions and reduced transportation carbon footprints (Allenby et al., 2001; Setterstrom, 2008; Watson et al., 2008; Chou and Chou, 2012).

2.1.2. Strategic Supplier Partnership (SSP)

Implementing GSCM practices in the mining industry requires partnership beyond the mining company's boundaries (Spekman and Carraway, 2006; Mentzer et al., 2000). Since mining companies are in a 'primary industry'², the finish products (for example gold, manganese, and other precious ores) are in the raw material stage. Demands for these products are nearly always high with significant customer competition for these materials. As a result, mining companies have a relatively lessened focus on downstream partnership practices (i.e. outbound logistics) since customers provide these services due to the competitive nature of this market. This lack of downstream focus is evident in green supply chain practices, for example customers have very little impact on environmental investment decisions (Vachon, 2007).

The cases of strategic partnerships in the mining industry are typically oriented toward the upstream portion of the supply chain. Mining companies form partnerships to strengthen their strategic and operational competences, develop mutual supply chain benefits, and improve total supply chain control (Tan et al, 2002; Vachon & Klassen, 2006a; Vachon & Klassen, 2006b; Vachon & Mao, 2008; Gunasekaran et al., 2004).

² Primary industries are involved with primary commodities by extracting natural resources or harvesting raw materials prior to processing.

These strategic partnerships promote direct, long-term alliances, mutual planning, problem solving initiatives, shared environmental management knowledge, and joint development of environmental management solutions or programs to reduce or eliminate materials use in mining companies (Geffen and Rothenberg 2000, Gunasekaran et al, 2001, Rao 2002; Simpson et al., 2007).

These strategic partnerships further allow mining companies to collaborate with their critical suppliers and enable mines to communicate their sustainability goals to these suppliers and set environmental targets to monitor suppliers' environmental compliance status and practices in their operations. For example, the supplies of sodium cyanide procured by mines require strong adherence to the ICMC³ (if the mines signatory members) standards. Collaboration needs to occur between the mines and their suppliers to ensure best practices are applied to protect the environment.

2.1.3. Operations and Logistics Integration (OLI)

The activities related to logistics integration and production system operations may be considered the 'internal supply chain'. Logistics activities within mining companies involve organizing the delivery of raw materials, equipment and parts, and services to the mines. These activities include stocking supplies, ordering, transportation management⁴, inventory management, warehousing, and delivery to internal customers. The logistics and operations management processes may be integrated using ERP systems, and thus, may provide operations and logistics integration.

³ The ICMC - "International Cyanide Management Code for the manufacture, transport, and use of cyanide in the production of gold" (Code) was developed by a multi-stakeholder Steering Committee under the guidance of the United Nations Environmental Program (UNEP) and the then- International Council on Metals and the Environment (ICME)" <<http://www.cyanidecode.org/about-cyanide-code#sthash.BiUnOFky.dpuf> >(Assessed: 15 October, 2013). ICMC focuses on safe cyanide and cyanidation leach solution and mill tails management. Once a mining company that uses cyanide for gold recovery sign-on-to this code, they are require to be audited by an independent body to ascertain their level of compliance of the Code requirement. Once the requirements of the code are met by such mining company, they are certified and a unique trademark symbol can be utilized by the mines and subsequently, the audit report made public.

⁴ To enable the flow of supplies from the suppliers to the mining companies, various long-term freight forwarders contracts for air- and ocean-freight at highly dominated purchased zones along in-country clearing agents and transporters have being signed between the mining companies and the freight agents and local clearing agents and transporters.

Effective logistics and operations integration in mines require crossing organizational boundaries (Chen and Paulraj, 2004; Stock et al., 1999, 2000). The lack of mining organizations' external integration can have serious economic and environmental consequences. A typical example is the purchase of large quantities of raw materials and spares causing overstocks in warehouse inventory which may result in many types of material, space and energy waste.

Seamless integration with the mine's supply chain partners especially onto the mines ERP system offers real-time information sharing and visibility, promoting supplier's advance replenishment preparations, and a quick adjustment to sustain the mines operations when the mines observes changes/delays in their consignment (parts or materials) which improves plant availability, reduces persistence stock-out and overall cost of production. It further encourages electronic-ordering and tracking system as against paper-based ordering and tracking system. Integration helps promote green logistics activities such as green purchasing, vendor management, and collaboration, helping to minimize the impact of environmental issues associated with the flow of materials (example sodium cyanide which needs to meet UN codes) in the supply chain (Bowen et al., 2001; Min and Galle, 2001; Vachon and Klassen, 2008; Carter and Easton, 2011).

The core capabilities in mining companies are acquisition, maintenance and operating of mine machinery for the extraction and processing of mineralized ore body. Maintenance cost is estimated as 30% of the total operational cost of mining companies⁵. The use of mines-wide asset reliability approach of integrating all the key internal operational processes and activities will help to achieve operational reliability optimization leading to improve operational efficiencies and freeing up

⁵ Accenture (2011) "Global Operating Models for Mining Companies: Adding value beyond the individual assets", *Mining Executive Series*, pp 1-28

additional capacity (efficient resources use), thus enabling mining companies to minimize cost, use resources efficiently and increase production throughput⁶.

2.1.4. Internal Environmental Management (IEM)

Addressing environmental concerns in mines requires total commitment and input from all members within the mining company. Internal environmental management (IEM) initiatives are required to be implemented company-wide to achieve this goal (Vachon & Klassen, 2006a) of continuously integrating project processes from exploration to closure to achieve cleaner production (CP) (Hilson and Nayee, 2002).

Mining companies are required to have environmental pollution prevention plans as guides for employees. These plans and policies are meant to address environmental and safety concerns. Top management commitment for these plans and policies is required for IEM initiatives implementation. Allocating resources and funds to hire and maintain environmental experts (teams) for IEM is needed for continuous employee training on imperative environmental practices and management system procedures including auditing and reporting (Hilson and Nayee, 2002). IEM could incorporate Total Quality (environmental) Management (TQM) techniques to help suppliers reduce environmental pollution (Curkovic et al., 2000; Barla, 2007).

2.1.5. Eco-Innovation Practices (ECO)

Eco-innovation may be defined as the production, application or exploitation of a good, service, production process, organizational structure, or business method that is novel to the firm and results in reduction of environmental risk, pollution and burdens of resources use throughout their life cycle (Kemp & Foxon, 2007). In the early stages of mining operations where minerals are processed into metals, by-products are produced and using innovations these byproducts can be converted to

⁶ ibid

usable materials (Lutandula and Maloba, 2013). This eco-innovation may result in reduction of substantial amounts of mining waste.

Eco-innovative ideas are also enablers. For example, consider the use of environmentally friendly substitute reagents or chemicals with low-impact for high toxic reagent/chemicals (Azevedo et al., 2012). Within mining operations the use of ‘ammoniacal thiosulfate’⁷ to process carbonaceous ores as an alternative to sodium cyanide for gold recovery is a substitution example. To reduce these environmental impacts and make more efficient use of natural resources, mining companies should integrate cleaner production system/cleaner extraction technologies. These eco-innovations improve the efficiency of previously used technologies and contribute to pollution reduction (Azevedo et al., 2012).

As another example, process metallurgy can be designed to maximize the recovery of minerals, decrease water use and impacts, improve mineral recovery efficiency and by-product values. Process plant redesign can also lead to effective use of resources and materials efficiency, greenhouse gas emissions and consumption of energy reduction, and improve minor elements control and toxic materials while reducing process waste generation (Carter and Easton, 2011; Azevedo et al., 2012).

2.1.6. End-of-Life Practices (EOL)

End-of-life solutions rely on external recycling and recovery of waste (Sarkis and Cordeiro, 2001; Wang and Gaustad, 2012) in response to decreased overall environmental impact and an economically beneficial alternative to ordering new products. Two kinds of end-of-life activities are involved in mining operation; reverse logistics for parts and components and recovery for chemical/reagents and re-mining of tailings.

⁷ The use of ammoniacal thiosulphate is a better alternative for gold extraction as it is a non-toxic and environmentally safe to use by the mining companies as compared to the high toxic sodium cyanide system of gold extraction (Rath et al., 2003).

Reverse logistics (RL) in the supply chain results in products, parts, components, warranted-components traveling in the opposite direction from consumers (downstream) to manufactures/suppliers (upstream) (Bell et al., 2013), for the purpose of defect reworking, product returns, refurbishment, rebuilding or repairing for reuse, reprocessing or controlled scrapping, old/obsolete items being replaced to reduce the environmental impact (Stock, 2001; Rogers and Tibben-Lembke, 2001; Sarkis, 2003). Mining companies use heavy mining machinery and equipment requiring the replacement of expensive worn-out parts or components after running for certain design hours or unforeseen breakdowns.

The use of RL initiatives by mining companies can generate substantial revenue from these older, used assets, selling them as used pumps and motors to secondhand markets. Some of this equipment may be put through component exchange programmes and sold back to the market. RL initiatives benefits may include revenue gain, secondary raw material gain by suppliers, avoidance of environmental issues related to improper disposal, raw material sustenance as a result of recycling products, freeing up or reduce storage space, and eliminating the risk and environment impacts involved in having them around (Cottrill, 1997; Atkinson, 2002).

Recovery activities (RA) decrease direct mining and mineral processing pollutants. RA may include cyanide, arsenic and sulphide solution recovery, carbon recovery and mining of tailings dams. During the adsorption stages of the extractive metallurgy, activated carbons are used for mineral recovery. These carbons must be effectively activated by “regeneration” for repeated use reducing fresh activated carbon purchase as input. Tailings contain fine-grained slurry mix with toxic substances such as sulphide, arsenic, and cyanide, which requires proper handling (Driussi and Jansz, 2006). Even though excessive waters are removed using screw classifiers and thickeners prior to discharging the tails into the dam, (Eswaraiah et al. 2012), yet tailings generally still remain 20% saturated (Driussi and Jansz, 2006). As a result, the saturated solutions in the tailings are pump back

to the process plant for reuse reducing the amount of fresh chemical to be purchase and use as input, and maximizing natural resources use by mining the remaining solid tails to recover the minerals concentrate that was previously not captured.

Table 1 provides a summary of GSCM practices and sub-factors identified through literature and confirmed through expert opinions from managers within the mining industry of Ghana.

[Table 1 about here]

2.2. Overview of Environmental Multi-Criteria Decision-Making in the Mining Industry

The past decade has seen an increasing volume of environmental management and supply chains decision modeling. Evaluating these green initiatives and programs are multidimensional issues. Thus, the need for and growth of MCDM tools to aid in these evaluations.

A number of efforts have occurred for general MCDM for environmental sciences decision making in general (Huang et al., 2011). Yet, within this context the mining industry has had very limited identified general application with only one article identified by Huang et al., 2011 (i.e. Soltanmohammadi, et al., 2009). The development of MCDM approaches to sustainable supply chains and green supplier selection has grown overall (Govindan et al., 2013). Researchers have utilized a variety of similar MCDM approaches such as combined fuzzy-ANP and Fuzzy-PROMETHEE (Tuzkaya et al., 2009); generalized Fuzzy TOPSIS (Awasthi et al., 2010; Awasthi et al., 2011) and fuzzy hierarchical TOPSIS (Wang and Chan, 2013) to investigate issues related to sustainable supply chain planning and supplier selection. Thus, the application of fuzzy TOPSIS is a good approach supported by the literature. But none of these and other MCDM approaches, until this special issue (e.g. Sivakumar et al., 2014 and Jia et al., 2014), have focused primarily on the mining industry. The inclusion of a filtering approach to help make TOPSIS and other MCDM techniques easier to apply and accept by management has not been considered. This is why we introduce rough set as an approach to initially filter the factors to a more manageable size for

environmental decision making. This filtering occurs with minimal loss of information from factor reduction.

We now provide background to the methodology introduced in this paper with respect to jointly linking up rough set theory with fuzzy TOPSIS.

2.3. Methodological Background

Now that we have a summary and hierarchical framework of GSCM practices applicable to the mining industry, these multiple practices can serve as a foundation for tools evaluating GSCM programs using multiple dimensional/criteria analysis. We now introduce two complementary tools both with capabilities for multiple factor and dimensional analysis that will be an illustrative application utilizing the GSCM practices facing the mining industry and introduced in the previous section. The two techniques are rough set theory (entropy analysis) and TOPSIS, in a fuzzy logic context.

2.3.1. Rough Set Theory and Methodology

Rough set theory (Pawlak, 1982) is a mathematical approach to evaluate process vagueness and ambiguous data. The method classifies objects into similarity clusters, called elementary sets, containing objects and evaluating these sets' indiscernibility. The objects in a cluster may have a relationship with the corresponding attributes. These similarity clusters are next employed to determine hidden patterns, as in data mining (Cheng et al., 2010; Shyng et al., 2010; Bai and Sarkis, 2010). Rough set theory has significant application in data mining approaches and applied to the management of a number of issues, including medical diagnosis, engineering reliability, expert systems, empirical study of insurance data, and business failure prediction (Shyng et al., 2010).

In rough set theory, the lower and upper approximation operators are based on an equivalence relation. Lower approximations describe the domain objects which definitely belong to the subset of interest. Upper approximations describe objects which may possibly belong to the subset of interest.

The difference between the upper and the lower approximations constitutes a boundary region for the vague set. Hence, rough set theory expresses vagueness by employing a boundary region of a set. If the boundary region of a set is empty it means that the set is crisp, otherwise the set is rough (inexact). Some notation and definitions are now introduced to help set the stage for the multicriteria evaluation approach.

Definition1: Let U be the universe and let R be an equivalence relation on U . For any subset $X \subseteq U$, the pair $T = (U, R)$ is called an approximation space.

The two subsets

$$\underline{R}X = \{x \in U \mid [x]_R \subseteq X\} \quad (1)$$

$$\bar{R}X = \{x \in U \mid [x]_R \cap X \neq \emptyset\} \quad (2)$$

are called the R -lower (1) and R -upper (2) approximation of X , respectively.

$$BN_R(X) = \bar{R}X - \underline{R}X \quad (3)$$

Thus the R -boundary region of X is represented by expression (3). If $BN_R(X) = 0$, then we have a crisp set, a $BN_R(X) > 0$ provides us with a rough set for our evaluation.

2.3.2. TOPSIS

TOPSIS (technique for order preference by similarity to an ideal solution) (Hwang and Yoon 1981) is a multiple criteria evaluation approach used to rank alternatives based on the shortest distance from the ideal solution and the furthest distance from the negative-ideal (nadir) solution. This method has been widely applied in the literature (Chen and Tzeng, 2004; Opricovica and Tzeng, 2004; Krohling and Campanharo, 2011; Bai and Sarkis, 2013).

Definition 2: Let $S = (U, C, V, f)$ be an “information system” where U is the universe, and C is decision attribute sets for U ; $V = \bigcup_{c \in C} V_c$ indicates the factor range of factor c ; $f: U \times C \rightarrow V$ is an information function, that is for $\forall x \in U$ if $c \in C$ then $f(x, c) \in V_c$.

The TOPSIS can be expressed the following steps:

(1) Determine the ideal and nadir solution.

$$\begin{aligned} P^+ &= \{v_1^+, \dots, v_m^+\} \\ &= \{(\max_i v_{ij} \mid j \in I), (\min_i v_{ij} \mid j \in J)\}, \end{aligned} \quad (4)$$

$$\begin{aligned} P^- &= \{v_1^-, \dots, v_m^-\} \\ &= \{(\min_i v_{ij} \mid j \in I), (\max_i v_{ij} \mid j \in J)\}, \end{aligned} \quad (5)$$

where I is associated with benefit criteria, and J is associated with cost criteria.

(2) Calculate the separation measures, using the n -dimensional Euclidean distance. The separation of each alternative from the ideal solution is given as

$$\mu_i^+ = \sqrt{\sum_{j=1}^m (v_{ij} - v_j^+)^2}, i = 1, \dots, n. \quad (6)$$

Similarly, the separation from the nadir solution is given as

$$\mu_i^- = \sqrt{\sum_{j=1}^m (v_{ij} - v_j^-)^2}, i = 1, \dots, n. \quad (7)$$

(3) Calculate the relative closeness to the ideal solution. The relative closeness of the alternative P_i with respect to P^+ is defined as

$$T_i = \frac{\mu_i^-}{\mu_i^+ + \mu_i^-} \quad (8)$$

(4) Rank the preference order. The larger the value of T_i , the better the alternative P_i . The best alternative is the one with the greatest relative closeness to the ideal solution. Ranking for alternatives can be completed using a decreasing order value for T_i (Opricovic and Tzeng, 2004).

2.3.3. Triangular Fuzzy Numbers

A fuzzy number is a convex fuzzy set, characterized by a given interval of real numbers, each with a grade of membership between 0 and 1. The most commonly used fuzzy numbers are triangular fuzzy numbers. We now briefly introduce some basic definitions of the triangular fuzzy number function.

The triangular fuzzy number is based on a three-value judgment: the minimum possible value x_l , the most possible value x_m and the maximum possible value x_u . Then the definition of a triangular fuzzy number is:

Definition 3: A triangular fuzzy number $\tilde{x}$ can be defined by a triplet (x_l, x_m, x_u) . The membership function is defined as **Error! Reference source not found.**, depicted as in Figure 1.

$$\mu_{\tilde{x}}(x) = \begin{cases} (x - x_l) / (x_m - x_l), & x_l \leq x < x_m \\ 1, & x = x_m \\ (x_u - x) / (x_u - x_m), & x_m < x \leq x_u \\ 0, & \text{otherwise} \end{cases} \quad (9)$$

where $x_l \leq x_m \leq x_u$, and x_l and x_u are the lower and upper bounds of $\tilde{x}$, respectively. x_m is the mean of $\tilde{x}$.

[Figure 1 about here]

Obviously, if $x_l = x_m = x_u$ then the triangular fuzzy number $\tilde{x}$ is reduced to a real number.

Thus, the triangular fuzzy number can be flexible to represent various semantics of uncertainty (Li, 2012).

Definition 4: Let $\tilde{x}^1 = (x_l^1, x_m^1, x_u^1)$ and $\tilde{x}^2 = (x_l^2, x_m^2, x_u^2)$ be two triangular fuzzy numbers. The triangular fuzzy number mathematical operations are defined as **Error! Reference source not found.:**

$$\tilde{x}^1 \oplus \tilde{x}^2 = (x_l^1 + x_l^2, x_m^1 + x_m^2, x_u^1 + x_u^2) \quad (10)$$

$$\tilde{x}^1 \otimes \tilde{x}^2 = (x_l^1 x_l^2, x_m^1 x_m^2, x_u^1 x_u^2) \quad (11)$$

$$\frac{\tilde{x}^1}{\tilde{x}^2} = \left(\frac{x_l^1}{x_l^2}, \frac{x_m^1}{x_m^2}, \frac{x_u^1}{x_u^2} \right) \quad (12)$$

$$\lambda \times \tilde{x} = (\lambda \times x_l, \lambda \times x_m, \lambda \times x_u), \lambda \geq 0, \lambda \in R \quad (13)$$

Definition 5: Let the distance measure of two triangular fuzzy numbers be a Minkowski space distance which is represented in expression (11) **Error! Reference source not found..**

$$L(\tilde{x}^1, \tilde{x}^2) = [1/3((x_l^1 - x_l^2)^p + (x_m^1 - x_m^2)^p + (x_u^1 - x_u^2)^p)]^{\frac{1}{p}} \quad (11)$$

where p is some exponential power, in our application $p = 2$ (quadratic power).

3. ILLUSTRATIVE EXAMPLE

This hypothetical illustrative case will provide insights into application of rough set and fuzzy-TOPSIS approaches for evaluation of programs based on GSCM practices. The technique proposed is composed of two stages and nine steps and are summarized in Table 2. The methodology to arrive at a final evaluation and/or ranking of GSCM practices is now presented. The first stage seeks to populate a decision table and determine the relative importance weights using rough set approaches.

[Table 2 about here]

Stage 1: Identify the Importance (Weight) of GSCM Practices by Rough Set

Step 1: Populate the Original Decision System (Table)

First, a decision table of GSCM practices needs to be formed. This decision table is defined by $T = (U, C, D, V, f)$, where $U = \{P_1, P_2, \dots, P_m\}$ is a set of m programs that have certain characteristics of the GSCM practices called the universe. $C = \{c_1, c_2, \dots, c_n\}$ is a set of n practices for the GSCM called the condition attributes. $D = \{d_1, d_2, \dots\}$ a specific set of decision attributes representing performance outcomes of programs as defined by decision makers. Where the f is a function used to define the values V . In this case f is $U \times C \rightarrow V$ is the description function.

For our illustrative case $U = \{P_i, i = 1, 2, \dots, 30\}$ (i.e. thirty programs) with thirty conditional attributes $C = \{c_j, j = 1, 2, 3, \dots, 30\}$. The conditional attributes are represented by the six major practices (subdivided into sub-practices) for GSCM summarized in Table 1. For the illustration we assume two decisions attributes d_1 and d_2 . d_1 represents a column whose outcome (decision attribute) is environmentally oriented performance. It can be the amount of wastes generated, resource consumption, or a number of other environmental performance categories. d_2 represents a column whose outcomes are business-oriented performance. It may include such characteristics of cost, time, quality, flexibility in meeting volume requirements, etc.

Step 2: Evaluate and assign the level of GSCM practice involvement within each program.

There are two sub-steps in this step. First determine GSCM practice involvement for each program. One way of completing this evaluation is for a team of managers, using historical involvement data, to assign textual perceptual scores ranging from no involvement to very significant practice involvement within each program (V_c). The hypothetical data in this illustrative application is randomly generated by the authors for illustrative purposes. The thirty GSCM practices have information functions that are discrete with 5 levels including No Involvement (NI), Low Involvement (LI), Moderate Involvement (MI), High Involvement (HI) and Full Involvement (FI) depending on level of involvement included in these programs. These discretized values may be determined from either actual or perceptual data. For example, using high amount of energy

efficient hardware and data centers (GITS1) in a Program 1 will be assigned a textual perceptual value of FI (i.e. $f(P_1, \text{GITS1}) = \text{FI}$). In some cases perceptual/intangible values may need to be assigned. For example, the jointly develop environmental management solutions GSCM practice may be less tangible and require managerial input on relative participation. Let us assume that managerial input showed that Program 1 had low levels of involvement or participation in the communicate goals of sustainability to suppliers (SSP5), then $f(P_1, \text{SSP5}) = \text{LI}$.

Second, we make the textual evaluations of each program's performance. The decision attributes (performance data) are also assigned three levels (1- Low performance, 2-Moderate Performance, and 3-High Performance). These values may also be assigned based on actual or perceptual data. Discretizing the information helps in discrimination within the process. Two types of performance data are included for the illustrative application (Environmental and Business performance). The performance outcome and GSCM practice involvement level for each program are shown in Table 3.

[Table 3 about here]

The decision table to analyze the importance (weight) of each GSCM practice is now completed.

Step 3: Determine GSCM Practice Information Content for Weighting Purposes

One aspect of rough set theory (RS) is that of attribute reduction. Attribute reduction seeks to remove superfluous attributes from information systems (decision tables) according to an attribute's information content **Error! Reference source not found..** In this step we use rough set theory to determine each GSCM practice information content and information content base on the performance outcomes (the decision attributes). To complete these steps, the various 'elementary sets' (X) of GSCM practices for the programs are determined.

The first step in this process is to determine how the level of information content across the decision attribute (D) in the information system table using the expression (12) based on Liang et al.(2006) .

$$I(D)=1-\frac{1}{|U|^2}\sum_{i=1}^{|U|}|X_i^D| \quad (12)$$

In expression (12) $I(D)$ is the information content⁸ over the decision attribute (in this illustrative case the GSCM program performance outcome), $|U|$ is the cardinality of the universe of programs (30 programs in our example). $|X_i^D|$ is the number of programs with similar decision attribute levels for a program i .

That is, two programs i and k are members of the same set only if $d(i) = d(k)$ for a decision attribute, where $d(i)$ denotes the value of decision attribute d for program i . Expression (13) describes this as a binary relationship between two elements in the set U with complete information (Kryszkiewicz, 1998; Kryszkiewicz, 1999).

$$\text{SIM}(D)=\{(i,k) \in U \times U \mid \forall d \in D, d(i) = d(k)\} \quad (13)$$

X_i^D is defined as the set of $\{i \in U \mid (i,k) \in \text{SIM}(D)\}$. Thus, X_i^D is the maximal set of objects which are indiscernible by D with program i .

The second step in this process is to determine how the level of information content across the conditional attributes (c_j) given the decision attribute (D) by using the expression (14).

$$I(c_j|D)=1-\frac{1}{|U|^2}\sum_{i=1}^{|U|}|X_i| \quad (14)$$

Expression (15) describes this as a binary relationship between two elements in the set U with a decision attribute.

⁸ This term has also been defined as information entropy of a system (Liang and Shi, 2004).

$$\text{SIM}(c_j|D)=\{(i,k) \in U \times U \mid \forall c_j \in C, d \in D, c_j(i) = c_j(k), d(i) = d(k)\} \quad (15)$$

X_i is defined as the set of $\{i \in U \mid (i,k) \in \text{SIM}(c_j|D)\}$. Thus, X_i is the maximal set of objects which are possibly indiscernible by c_j and D with program i .

As an example, program 1 has the same decision value as programs 3, 8, 17, 19, 21, and 24 with a similar environmental performance attribute level, thus $|X_1| = 7$. This situation also makes $|X_3| = |X_8| = |X_{17}| = |X_{19}| = |X_{21}| = |X_{24}| = 7$. Another, program 1 is in the same GITS1 conditional attribute level and decision attribute d_1 as programs 3, 8, and 17, thus $|X_1^{d_1}| = 4$. This situation also makes $|X_3^{d_1}| = |X_8^{d_1}| = |X_{17}^{d_1}| = 4$. See table 4 for the listing of each program information content $|X_i|$ and $|X_i^{d_1}|$ within the GITS1 conditional attribute.

[Table 4 about here]

Step 4: Determine Information Significance and Weight of each GSCM Practice

We have two sub-steps in this step. First, we identify the information significance of each of the conditional attributes (GSCM Practices). The information significance will help to determine the importance (weight) of practices that provide strong relationships with the performance outcomes.

To determine the information significance of a conditional attribute ($\text{Sig}(c_j)$) we use expressions (12), (14) and (16).

$$\text{Sig}(c_j) = I(c_j|D) - I(D) \quad (16)$$

Expression (16) identifies the difference between the information content of a decision attribute and the information content of the attribute set that does include the conditional attribute. Thus the significance of the GSCM practice GITS1 is written as:

$$\text{Sig}(\text{GITS1}) = I(\text{GITS1}|D) - I(D)$$

From step 3 we know $I(d_1) = 0.607$. Using Expression (14) we calculate $I(\text{GITS1} | d_1) = 0.889$. Thus, $Sig(\text{GITS1}) = 0.889 - 0.607 = 0.282$. The other GSCM practices' information significances are shown in the Table 5.

Second, we use expression (17) to determine the weight of each GSCM practice according to the information significance.

$$w(c_j) = \frac{Sig(c_j)}{\sum_{j=1}^n Sig(c_j)} \quad (17)$$

The aggregated weight value meets the condition:

$$\sum_{j=1}^n w_j = 1 \quad (18)$$

where w_j is the importance weight for GSCM practice j .

For example, the adjusted attribute importance weight for GITS1 ($j=1$) is:

$$\begin{aligned} w_1 &= \frac{Sig(c_j)}{\sum_{j=1}^n Sig(c_j)} \\ &= \frac{0.282}{8.144} \\ &= 0.0346 \end{aligned}$$

The final adjusted attribute importance weight values are shown in Table 5.

[Table 5 about here]

Stage 2: Rank and Select a Suitable Program using Fuzzy-TOPSIS

Step 5: Conversion of data to a Fuzzy Qualitative Value

A five level textual scale used in this case example (Table 3) cannot be used in TOPSIS as it currently stands. A fuzzy scale score $\tilde{v}_{ij}$ that can be a good expression of textual language and will

be used effectively by TOPSIS is introduced. For intangible, textual or qualitative, evaluations, numerical scale tables that would correspond to the triangular fuzzy value are used. For this illustrative case, all the qualitative judgment values range from No Involvement to Full Involvement. The triangular fuzzy values for these qualitative ranges are shown in Table 6.

[Table 6 about here]

In this case example, as shown in Table 3, the textual valuation for program 1's involvement in practice GITS1 is 'Full Involvement' (FI). Thus the triangular fuzzy scale value for program 1's involvement in practice GITS1 ($\tilde{v}_{11}$) is (0.7, 0.9, 1).

Step 6: Adjust the Importance Weight of GSCM Practices

In this step we seek to adjust the conditional attribute weight scores determined in step 4 by adjusting these scores for each program i ($\tilde{v}_{ij}$) with adjusted attribute j importance weighting (w_j).

A weighted decision matrix is computed by multiplying the importance weights of evaluation criteria and the values in the decision matrix. This step is completed with expression (19) for fuzzy numbers:

$$v_{ij} = w_j \times \tilde{v}_{ij} = (w_j \times \tilde{v}_l^{ij}, w_j \times \tilde{v}_m^{ij}, w_j \times \tilde{v}_u^{ij}) \quad \forall i \in m \quad (19)$$

For GSCM program 1, conditional attribute 1 (GITS1) the adjusted triangular fuzzy value is:
 $v_{11} = w_1 \times \tilde{v}_{11} = (0.0346 \times 0.7, 0.0346 \times 0.9, 0.0346 \times 1.00) = (0.0242, 0.0311, 0.0035).$

The overall adjusted aggregate attribute scores results for each GSCM program are presented in Table 7.

[Table 7 about here]

Step 7: Determine the ideal and nadir solution

The most 'ideal' reference GSCM program P^+ is determined by selecting the maximum value from amongst each of the attributes using expression (4). Thus, we arrive at:

$P^+ = \{(0.024, 0.031, 0.035), (0.024, 0.031, 0.035), (0.024, 0.031, 0.035), (0.026, 0.034, 0.037), (0.023, 0.03, 0.033),$
 $(0.023, 0.029, 0.032), (0.024, 0.031, 0.035), (0.026, 0.033, 0.037), (0.023, 0.029, 0.032), (0.024, 0.031, 0.035),$
 $(0.021, 0.028, 0.031), (0.025, 0.032, 0.036), (0.025, 0.032, 0.036), (0.024, 0.03, 0.034), (0.026, 0.034, 0.037),$
 $(0.019, 0.024, 0.027), (0.025, 0.032, 0.036), (0.024, 0.03, 0.034), (0.021, 0.027, 0.03), (0.023, 0.03, 0.034),$
 $(0.021, 0.028, 0.031), (0.022, 0.028, 0.031), (0.022, 0.028, 0.031), (0.022, 0.028, 0.031), (0.023, 0.03, 0.033),$
 $(0.015, 0.021, 0.028), (0.024, 0.03, 0.034), (0.025, 0.032, 0.036), (0.022, 0.028, 0.032), (0.024, 0.031, 0.034) \}$

Second, we will define the nadir reference GSCM program P^- by selecting the minimum value from amongst each of the attributes using expression (5). Thus, we arrive at:

$P^- = \{(0, 0.003, 0.01), (0, 0.003, 0.01), (0, 0.003, 0.01), (0, 0.004, 0.011), (0, 0.003, 0.01), (0, 0.003, 0.01), (0, 0.003, 0.01),$
 $(0, 0.004, 0.011), (0, 0.003, 0.01), (0, 0.003, 0.01), (0, 0.003, 0.009), (0, 0.004, 0.011), (0, 0.004, 0.011), (0, 0.003, 0.01),$
 $(0, 0.004, 0.011), (0, 0.003, 0.008), (0, 0.004, 0.011), (0, 0.003, 0.01), (0.003, 0.009, 0.015), (0, 0.003, 0.01), (0, 0.003, 0.009)$
 $, (0, 0.003, 0.009), (0.003, 0.009, 0.016), (0, 0.003, 0.009), (0, 0.003, 0.01), (0, 0.003, 0.009), (0, 0.003, 0.01),$
 $(0, 0.004, 0.011), (0, 0.003, 0.009), (0, 0.003, 0.01) \}$

Step 8: Calculate the separation measures, using the n-dimensional Euclidean distance.

We will determine the difference between the ideal and negative-ideal reference GSCM program and each of the respective comparative GSCM programs separately using expressions (6) and (7). The separations μ_i^+ of each alternative from the ideal solution and the separations μ_i^- of each alternative from the negative-ideal solution are presented in columns 2 and 3 of Table 8.

[Table 8 about here]

Step 9: Calculate the relative closeness to the ideal solution.

The relative closeness of the GSCM program P_i with respect to P^+ is calculated using expression (8). The separations T_i of each alternative from the ideal solution are presented in column 4 of Table 7.

Thus, with a score of 0.723 for the relative closeness, Program 08 is the most preferred GSCM program from among the GSCM programs in the original set. We have just shown the results of an analysis of the GSCM programs given a situation where business-oriented performance is considered.

4. SENSITIVITY ANALYSIS

In the initial illustrative example and analysis we rank GSCM programs given a situation where environmentally oriented performance ($D=d_1$) is only considered. Additional scenarios could easily be investigated to determine the robustness of the solution given this data set. Two possible scenarios for sensitivity analysis of the solutions include focusing on a different decision attribute (performance measure) or altering the weights of the conditional attributes. In this illustrative sensitivity analysis the sensitivity of the GSCM programs ranking shift is evaluated by first choosing the business decision attribute, and secondly by not considering a variable weighting for the conditional attributes, an equal weighting across all conditional attributes. A sensitivity analysis will help us to determine the impact of changing decision attribute or weight of attributes has on the final ranking solution.

The results of all three scenarios (including the initial scenario case illustration) are shown in Table 8. The results for the best and worse GSCM programs do not change in any of the scenarios, but some ranks of GSCM programs have changed in both scenarios. An example of a shift is the rank of Program05, which went from a rank of 19 when considering environmentally oriented performance as the decision condition, a rank of 21 when considering the business oriented performance decision condition. Program05 ranked 20th when no variations in weight occurred across the conditional attributes. Overall, given these relatively minor shifts, we can state that the solutions are relatively robust and that managers can be relatively confident with the solutions. But, these results are more dependent on the data and the methodology introduced can determine

robustness. Managers should still be cautious in how they select performance to determine weights and to carefully consider their evaluations.

Practically, these results also symbolize the importance with the decision attributes and provide insights into the possible misapplication of a rough set tool that may have some decisions based on criteria that are only part of the overall decision framework. Another issue is that the organization needs to know how important it is for the company to achieve its environmentally oriented performance relative to its business oriented performance. That is, weighting and integration of multiple dimensions of performance can be integrated into the evaluation. There are many ways to apply these tools and this is just one step in the process.

5. DISCUSSION AND CONCLUSION

The environmental issues facing mining organizations are extensive and pervasive. Their impact resonates throughout the supply chain. Thus, understanding how various green supply practices can influence mining industry environmental impact is an issue that requires investigation and evaluation. This paper introduced a comprehensive framework for green supply chain practices that can prove useful to management and researchers. The framework separates the practices into six major factors groupings including Green Information Technology and Systems, Strategic Suppliers Partnership, Operations and Logistics Integration, Internal Environmental Management, Eco-Innovation Practices, and End-of-Life Practices. These factors were separated into 30 sub-practices.

The contribution of this work is first that the comprehensive framework presented is the first for investigating GSCM practices within the mining industry. The second contribution was the development of a novel two-stage MCDM methodology that can use this framework.

The comprehensive framework is only one possible framework, others have developed variations and different categories (e.g. Zhu and Sarkis, 2004; Zhu, et al., 2008). The framework was

practically validated and partially developed using inputs from Ghanaian mining industry managers. But, more thorough scientific and empirical validation is required, especially in the mining industry. Most of the other frameworks developed did not explicitly focus on the mining industry. Thus, this is one of the first that integrates issues facing the mining industry and mining industry input to be developed.

As stated, the utility of this framework was shown through its application of evaluating organizational programs that would seek to implement these practices at some level. Using a novel multiple dimension multiple criteria methodology that integrated, for the first time, rough set theory and fuzzy TOPSIS, an illustrative evaluation was completed to determine how well various programs integrated these practices and their relative influence on overall environmental or business performance. Those programs that showed good performance and integrated significant levels of these practices were then ranked. Programs that covered the largest amount of highly influential on performance green supply practices were ranked more highly.

These factors and the methodology introduced can be used to evaluate other strategic and tactical decisions such as technologies, broader business processes, or even suppliers. Thus, there is flexibility in application of both the framework and the methodology.

Although this research has a number of contributions, limitations and concerns do exist. These limitations also provide ample opportunity for future research directions. For example, the comprehensiveness and applicability of this framework for the mining industry requires additional empirical investigation. Given that only a few managers were asked their opinion, a more careful and scientific evaluation to cover a broader set of organizations, mining industries, and regions are needed to determine how much each of these green supply practices are required or practiced.

From a methodological perspective, the evaluation was completed using hypothetical data. Whether real data can be easily acquired and implemented within these frameworks needs

investigation. Whether managers find these tools and the results practically useful is another area that requires additional investigation. The tools, although novel and potentially useful, require a more thorough comparative analysis with other tools. For example, other weighting techniques such as the use of scoring or the analytical hierarchy process (AHP) should be compared. The use of rough set is advantageous because the weightings can be determined without any managerial input (if all the data is historical/archival data for instance). AHP would require input from managers in pairwise comparisons. But, whether this rough set weighting advantage offsets the validity of the weights (i.e. are the rough set weights more valid than other techniques' weight determination) needs study.

Extensions of this work can also be completed by determining whether other tools can be integrated (e.g. performance measurement tools to provide initial decision attribute performance values), are additional avenues of future research.

We believe this paper sets an initial foundation for additional and needed research investigation and practical application of green supply practices in the mining industry.

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Figure 1 A triangular fuzzy number $\tilde{x}$

Table 1. GSCM practices (factors) and their sub-factors in the mining industry

Pos	GSCM Factors and Sub-factors		Literature
1	Green Information Technology and Systems (GITS)		
Sub-Factors	GITS1	Use of energy efficient hardware and data centers	Watson et al., 2008; Jenkin et al., 2011; Chou et al., 2012; Setterstrom, 2008; Sarkis and Zhu, 2008; Wagner et al., 2009; Uddin and Rahman, 2012
	GITS2	Consolidating servers using virtualization software	
	GITS3	Reducing waste associated with obsolete equipment	
	GITS4	Collaborative group software and telepresence systems	
	GITS5	Eco-labeling of IT products	
2	Strategic Suppliers Partnership (SSP)		
Sub-Factors	SSP1	Jointly develop environmental management solutions	Vachon et al. 2001; Rao 2002; Geffen and Rothenberg 2000, Simpson and Power, 2005; Simpson et al., 2007
	SSP2	Jointly build programs to reduce or eliminate materials use	
	SSP3	Share environmental management techniques and knowledge	
	SSP4	Collaborate with suppliers to manage reverse flows of materials and packaging	
	SSP5	Communicate goals of sustainability to suppliers	
	SSP6	Monitor environmental compliance status and practices of supplier's operations	
3	Operations and Logistics Integration (OLI)		
Sub-Factors	OLI1	Lean and green operations	Kleindorfer, 2005; Hajmohammed et al., 2012; Vachon, 2007; Wee & Quazi, 2005; Min and Galle, 2001; Carter and Easton, 2011; Zsidisin and Hendrick, 1998
	OLI2	Process redesign to reduce use of scarce or toxic resources and energy consumption	
	OLI3	Community/environmental, employee health and safety concerns	
	OLI4	Internal process integration and production automation	
4	Internal Environmental Management (IEM)		
Sub-Factors	IEM1	Total quality environment management	Vachon and Klassen, 2008; Min and Gall, 2001; Azevedo et al., 2012; Simpson et al., 2007; Vachon and Klassen, 2006a; Baram and Partan, 1990
	IEM2	Environmental compliance monitoring and auditing	
	IEM3	Pollution prevention plans	
	IEM4	Environmental manager and training for employees	
	IEM5	Environmental standards/ISO14001 certification by suppliers	
	IEM6	Employee incentive programs for environmental suggestions	
5	Eco-Innovation practices(ECO)		
Sub-Factors	ECO1	Substituting toxic inputs with environmentally friendly ones	Carter and Easton, 2011; Vachon, 2013; Azevedo et al., 2012; Paulraj, 2009; Rao & Holt, 2005
	ECO2	Use of fewer inputs to minimize the environmental risks and impacts	
	ECO3	Switching from "dirty" to cleaner technologies	
	ECO4	Internal recycling of inputs, materials and wastes	
6	End-of-Life practices (EOL)		
Sub-Factors	EOL1	Resale of used parts or components	Stock, 2001; Sarkis, 2003; Rogers and Tibben-Lembke, 2001; Bell et al., 2013
	EOL2	Recondition and refurbishing of used parts or components	
	EOL3	Old/obsolete items being replaced	
	EOL4	Cyanide and arsenic solution recovery and carbon regeneration	
	EOL5	Mining of Tailings	

Table.2 Overview of Rough set and fuzzy-TOPSIS methodology for Green Supply Chain Practices

No	Activity	Activity description
Stage 1: Identify the Importance (Weight) of GSCM Practices by Rough Set		
Step 1	Build Original Decision System (Table)	The decision table should be comprised of matrix with m programs (evaluation alternatives) in the row and n practices (criteria to be used in evaluating the programs/alternatives) and k performance outcomes.
Step 2	Evaluate and assign the level of GSCM practice involvement within each program	Sub-step 1. Managers can allocate historic data to each cell in the matrix or evaluate the importance of each practice on each program and assign perceptual data using the 5-point measurement scale from No Involvement (NI) to Full Involvement (FI). Sub-step 2. Managers allocate another set of actual/historic data of the importance of each program on the performance outcome or perceptual data are assigned using a 3 point measurement scale (1- Low performance, 2-Moderate Performance, and 3-High Performance).
Step 3	Determine GSCM Practice Information Content for Weighting Purposes	Sub-step 1. Information content for each decision attributes/variables with respect to the programs is determined. Sub-step 2. Information content for each of the conditional attributes/evaluation criteria (e.g. GITS1) is determined.
Step 4	Determine Information Significance and Weight of each GSCM Practice	Sub-step 1. Information significance of the each conditional attribute or evaluation criteria is determined by the difference between the information content for a specific conditional attribute/evaluation criterion, for a given decision attribute/variable, and information content for other decision attributes/variables. Sub-step 2. The weight of each conditional attribute/evaluation criterion according to the information significance is determined by dividing the information significance of each conditional attribute/criterion by the total information significance in the evaluation table
Stage 2: Rank and Select a Suitable Program using Fuzzy-TOPSIS		
Step 5	Conversion of data to a Fuzzy Qualitative Value	Equivalent triangular fuzzy values are used to replace the textual scale to assign the values in the decision table.
Step 6	Adjust the Importance Weight of GSCM Practices	A weighted decision matrix is computed by multiplying the importance weights of each corresponding evaluation criterion in the decision matrix.
Step	Determine the ideal and nadir	Sub-step 1. The 'ideal' reference value for evaluation

7	solution	<p>program P^+ is determined by selecting the maximum value from each of the attributes/evaluation criteria.</p> <p>Sub-step 2. The ‘nadir’ reference of the evaluation program P^- is determined by selecting the minimum value from amongst each of the attributes/evaluation criteria</p>
Step 8	Calculate the separation measures, using the n-dimensional Euclidean distance.	<p>Sub-step 1. The separation of each alternative from the ideal solution is determined</p> <p>Sub-step 2. The separation of each alternative from the nadir solution is determined</p>
Step 9	Calculate the relative closeness to the ideal solution and rank the preference order.	<p>Sub-step 1. The relative closeness of the alternative P_i (e.g. Program 1) with respect to P^+ (‘ideal’ reference) is computed.</p> <p>Sub-step 2. The ranking of the preference order is then followed. The larger the value of T_i (relative closeness), the better the alternative P_i. Thus, the best alternative is the one with the greatest relative closeness to the ideal solution.</p>

Table 3: Information System Table for GSCM practices Involvement and Normalized Aggregate Performance Outcome.

	Green Information Technology and Systems (GITS)					Strategic Suppliers Partnership (SSP)						Operations and logistics integration (IOLI)				Internal environmental management (IEM)						Eco-innovation practices(ECO)				End-of-life practices (EOL)					Performance	
	GIT S1	GIT S2	GIT S3	GIT S4	GIT S5	SS P1	SS P2	SS P3	SS P4	SS P5	SS P6	OLI 1	OLI 2	OLI 3	OLI 4	IE M1	IE M2	IE M3	IE M4	IE M5	IE M6	EC O1	EC O2	EC O3	EC O4	EO L1	EO L2	EO L3	EO L4	EO L5	d1	d2
Program01	FI	MI	FI	MI	HI	FI	FI	HI	FI	LI	MI	FI	MI	HI	FI	LI	FI	HI	HI	HI	NI	HI	HI	HI	NI	LI	NI	HI	MI	HI	3	3
Program02	LI	MI	NI	HI	NI	MI	HI	MI	MI	HI	MI	HI	LI	FI	LI	HI	NI	LI	NI	MI	LI	MI	LI	NI	HI	NI	NI	NI	NI	NI	1	2
Program03	FI	FI	MI	LI	MI	HI	HI	FI	MI	MI	HI	LI	FI	MI	MI	HI	MI	HI	FI	HI	NI	FI	FI	HI	NI	HI	FI	HI	MI	FI	3	3
Program04	LI	MI	NI	HI	NI	LI	LI	NI	NI	LI	FI	LI	NI	NI	HI	FI	MI	NI	MI	MI	NI	LI	FI	NI	MI	HI	MI	MI	LI	FI	1	2
Program05	HI	FI	LI	LI	FI	MI	HI	LI	MI	NI	MI	NI	LI	NI	LI	MI	LI	MI	LI	FI	LI	MI	HI	FI	LI	MI	LI	HI	NI	HI	2	2
Program06	LI	FI	MI	LI	HI	FI	FI	MI	LI	FI	LI	MI	HI	FI	LI	MI	LI	MI	MI	MI	NI	LI	FI	NI	MI	HI	MI	FI	LI	HI	2	2
Program07	LI	FI	MI	LI	HI	FI	FI	MI	MI	HI	MI	HI	HI	LI	FI	LI	HI	LI	MI	NI	MI	NI	LI	NI	LI	MI	LI	MI	FI	NI	2	1
Program08	FI	LI	MI	HI	MI	FI	HI	HI	FI	HI	NI	HI	FI	HI	NI	MI	HI	HI	FI	HI	MI	FI	HI	HI	FI	MI	FI	HI	FI	HI	3	3
Program09	MI	LI	FI	HI	LI	MI	MI	FI	FI	MI	LI	NI	HI	HI	MI	LI	MI	MI	MI	HI	MI	HI	HI	LI	FI	LI	HI	FI	LI	HI	2	1
Program10	MI	LI	MI	FI	LI	LI	NI	MI	LI	MI	FI	LI	LI	NI	NI	HI	NI	LI	MI	NI	MI	NI	LI	MI	LI	MI	LI	LI	LI	FI	1	1
Program11	HI	HI	LI	FI	HI	FI	HI	NI	LI	NI	MI	LI	MI	LI	NI	HI	NI	FI	LI	MI	MI	MI	HI	HI	LI	MI	FI	FI	NI	FI	2	2
Program12	NI	LI	MI	LI	MI	LI	MI	LI	LI	LI	MI	NI	NI	LI	MI	LI	NI	NI	FI	LI	MI	LI	MI	LI	MI	LI	MI	NI	NI	NI	1	1
Program13	MI	LI	FI	HI	MI	LI	MI	MI	LI	FI	HI	LI	LI	MI	HI	LI	HI	NI	MI	MI	NI	LI	FI	NI	MI	HI	MI	HI	MI	HI	2	1
Program14	HI	LI	NI	MI	LI	NI	LI	HI	FI	LI	MI	FI	MI	HI	FI	LI	FI	LI	MI	NI	MI	NI	LI	NI	LI	MI	LI	HI	NI	HI	2	3
Program15	MI	MI	HI	FI	HI	MI	LI	FI	FI	MI	LI	NI	HI	HI	MI	LI	MI	MI	LI	FI	LI	MI	HI	FI	LI	MI	LI	NI	LI	FI	2	3
Program16	LI	HI	LI	MI	MI	MI	LI	LI	FI	MI	LI	HI	FI	FI	LI	LI	HI	HI	HI	HI	NI	HI	FI	HI	NI	LI	NI	LI	MI	LI	2	2
Program17	FI	MI	MI	HI	MI	HI	HI	FI	HI	FI	NI	HI	FI	FI	LI	NI	MI	FI	FI	MI	LI	MI	HI	HI	MI	LI	MI	NI	MI	LI	3	2
Program18	MI	MI	MI	NI	LI	MI	NI	NI	MI	MI	NI	LI	FI	NI	MI	HI	MI	MI	LI	MI	FI	LI	LI	NI	NI	HI	NI	HI	NI	HI	1	1
Program19	MI	MI	HI	FI	HI	MI	LI	LI	HI	LI	MI	MI	MI	LI	HI	HI	MI	HI	FI	HI	MI	FI	MI	HI	FI	LI	FI	NI	MI	LI	3	2
Program20	LI	HI	LI	MI	MI	MI	LI	LI	HI	LI	MI	MI	MI	LI	HI	FI	MI	FI	FI	MI	LI	NI	HI	HI	MI	LI	MI	NI	NI	NI	2	2
Program21	HI	HI	LI	FI	HI	HI	HI	MI	MI	HI	MI	HI	HI	LI	FI	LI	HI	LI	FI	MI	LI	HI	FI	FI	LI	LI	HI	MI	LI	FI	3	2
Program22	NI	MI	MI	NI	LI	FI	NI	HI	FI	LI	MI	FI	MI	HI	FI	LI	FI	FI	HI	FI	NI	HI	FI	FI	LI	NI	MI	LI	MI	NI	2	1
Program23	NI	MI	MI	NI	LI	FI	NI	HI	HI	HI	NI	HI	FI	HI	NI	LI	NI	NI	MI	MI	NI	LI	FI	NI	MI	HI	MI	HI	MI	HI	2	1
Program24	HI	FI	LI	LI	FI	MI	HI	FI	LI	MI	MI	MI	HI	HI	LI	MI	FI	HI	FI	LI	HI	FI	MI	HI	FI	LI	FI	MI	MI	LI	3	3
Program25	FI	FI	MI	LI	MI	MI	HI	LI	FI	MI	LI	HI	FI	FI	LI	LI	HI	HI	HI	HI	NI	HI	FI	HI	NI	LI	NI	LI	MI	MI	2	3
Program26	LI	MI	NI	HI	NI	LI	HI	FI	FI	MI	LI	NI	HI	HI	MI	LI	MI	NI	FI	MI	LI	HI	FI	FI	LI	LI	HI	FI	MI	HI	2	1
Program27	LI	HI	LI	MI	MI	MI	LI	NI	FI	MI	LI	HI	FI	FI	LI	LI	LI	LI	HI	LI	MI	NI	MI	LI	HI	LI	MI	HI	FI	LI	2	2
Program28	HI	MI	NI	MI	LI	NI	LI	LI	HI	LI	MI	MI	MI	LI	HI	LI	MI	NI	LI	NI	MI	LI	LI	LI	NI	NI	NI	MI	NI	MI	1	3
Program29	MI	LI	FI	HI	MI	LI	MI	MI	LI	MI	FI	LI	LI	NI	NI	HI	NI	HI	HI	HI	NI	HI	HI	HI	NI	LI	NI	LI	NI	LI	2	1
Program30	NI	NI	LI	FI	LI	NI	NI	NI	LI	NI	MI	LI	MI	LI	NI	MI	NI	NI	LI	NI	MI	LI	MI	LI	NI	HI	NI	NI	MI	NI	1	1

Table 4: Objects Count in an Elementary set Based on Similar Attribute Values of Programs.

Program	$ X_i^D $	$ X_i $
Program01	7	4
Program02	7	2
Program03	7	4
Program04	7	2
Program05	16	3
Program06	16	6
Program07	16	6
Program08	7	4
Program09	16	4
Program10	7	2
Program11	16	3
Program12	7	2
Program13	16	4
Program14	16	3
Program15	16	4
Program16	16	6
Program17	7	4
Program18	7	2
Program19	7	1
Program20	16	6
Program21	7	2
Program22	16	2
Program23	16	2
Program24	7	2
Program25	16	1
Program26	16	6
Program27	16	6
Program28	7	1
Program29	16	4
Program30	7	2

Table 5: The Weight and Information Significance of GSCM practices.

GSCM practices	Information Significance	Weight
GITS1	0.282	0.0346
GITS2	0.282	0.0346
GITS3	0.284	0.0349
GITS4	0.304	0.0373
GITS5	0.271	0.0333
SSP1	0.262	0.0322
SSP2	0.282	0.0346
SSP3	0.297	0.0365
SSP4	0.264	0.0324
SSP5	0.284	0.0349
SSP6	0.249	0.0306
OLI1	0.291	0.0357
OLI2	0.289	0.0355
OLI3	0.275	0.0338
OLI4	0.304	0.0373
IEM1	0.217	0.0266
IEM2	0.293	0.036
IEM3	0.275	0.0338
IEM4	0.246	0.0302
IEM5	0.273	0.0335
IEM6	0.249	0.0306
ECO1	0.251	0.0308
ECO2	0.253	0.0311
ECO3	0.251	0.0308
ECO4	0.269	0.033
EOL1	0.249	0.0306
EOL2	0.275	0.0338
EOL3	0.289	0.0355
EOL4	0.257	0.0316
EOL5	0.277	0.034

Table 6. The linguistic variables and their corresponding triangle fuzzy numbers.

linguistic variables	triangular fuzzy numbers $\tilde{v}$
No Involvement (NI)	(0, 0.1, 0.3)
Low Involvement (LI)	(0.1, 0.3, 0.5)
Moderate Involvement (MI)	(0.3, 0.5, 0.7)
High Involvement (HI)	(0.5, 0.7, 0.9)
Full Involvement (FI)	(0.7, 0.9, 1.0)

Table 7: Combined Weight Scores of GSCM Program on Practices

	Green Information Technology and Systems (GITS)		Strategic Suppliers Partnership (SSP)		Operations and logistics integration (IOL)		Internal environmental management (IEM)		Eco-innovation practices (ECO)		End-of-life practices (EOL)	
	GITS1	GITS2 -5	SSP1	SSP2 -6	OLI1	OLI2 -4	IEM1	IEM2 -6	ECO1	ECO2 -5	EOL1	EOL2 -4
Program0 1	(0.024,0.031,0.035)		(0.023,0.029,0.032)		(0.025,0.032,0.036)		(0.003,0.008,0.013)		(0.015,0.022,0.028)		(0.003,0.009,0.015)	
Program0 2	(0.003,0.01,0.017)		(0.01,0.016,0.023)		(0.018,0.025,0.032)		(0.003,0.008,0.013)		(0.003,0.009,0.015)		(0.015,0.021,0.028)	
Program0 3	(0.024,0.031,0.035)		(0.016,0.023,0.029)		(0.004,0.011,0.018)		(0.013,0.019,0.024)		(0.022,0.028,0.031)		(0.015,0.021,0.028)	
Program0 4	(0.003,0.01,0.017)		(0.003,0.01,0.016)		(0.004,0.011,0.018)		(0.019,0.024,0.027)		(0.003,0.009,0.015)		(0.015,0.021,0.028)	
Program0 5	(0.017,0.024,0.031)		(0.01,0.016,0.023)		(0.004,0.011)		(0.008,0.013,0.019)		(0.009,0.015,0.022)		(0.009,0.015,0.021)	
Program0 6	(0.003,0.01,0.017)		(0.023,0.029,0.032)		(0.011,0.018,0.025)		(0.008,0.013,0.019)		(0.003,0.009,0.015)		(0.015,0.021,0.028)	
Program0 7	(0.003,0.01,0.017)		(0.023,0.029,0.032)		(0.018,0.025,0.032)		(0.003,0.008,0.013)		(0.003,0.009)		(0.009,0.015,0.021)	
Program0 8	(0.024,0.031,0.035)		(0.023,0.029,0.032)		(0.018,0.025,0.032)		(0.008,0.013,0.019)		(0.022,0.028,0.031)		(0.009,0.015,0.021)	
Program0 9	(0.01,0.017,0.024)		(0.01,0.016,0.023)		(0.004,0.011)		(0.003,0.008,0.013)		(0.015,0.022,0.028)		(0.003,0.009,0.015)	
Program1 0	(0.01,0.017,0.024)		(0.003,0.01,0.016)		(0.004,0.011,0.018)		(0.013,0.019,0.024)		(0.003,0.009)		(0.009,0.015,0.021)	
Program1 1	(0.017,0.024,0.031)		(0.023,0.029,0.032)		(0.004,0.011,0.018)		(0.013,0.019,0.024)		(0.009,0.015,0.022)		(0.009,0.015,0.021)	
Program1 2	(0.003,0.01)		(0.003,0.01,0.016)		(0.004,0.011)		(0.003,0.008,0.013)		(0.003,0.009,0.015)		(0.003,0.009,0.015)	
Program1 3	(0.01,0.017,0.024)		(0.003,0.01,0.016)		(0.004,0.011,0.018)		(0.003,0.008,0.013)		(0.003,0.009,0.015)		(0.015,0.021,0.028)	
Program1 4	(0.017,0.024,0.031)		(0.003,0.01)		(0.025,0.032,0.036)		(0.003,0.008,0.013)		(0.003,0.009)		(0.009,0.015,0.021)	
Program1 5	(0.01,0.017,0.024)		(0.01,0.016,0.023)		(0.004,0.011)		(0.003,0.008,0.013)		(0.009,0.015,0.022)		(0.009,0.015,0.021)	
Program1 6	(0.003,0.01,0.017)		(0.01,0.016,0.023)		(0.018,0.025,0.032)		(0.003,0.008,0.013)		(0.015,0.022,0.028)		(0.003,0.009,0.015)	
Program1 7	(0.024,0.031,0.035)		(0.016,0.023,0.029)		(0.018,0.025,0.032)		(0.003,0.008)		(0.009,0.015,0.022)		(0.003,0.009,0.015)	
Program1 8	(0.01,0.017,0.024)		(0.01,0.016,0.023)		(0.004,0.011,0.018)		(0.013,0.019,0.024)		(0.003,0.009,0.015)		(0.015,0.021,0.028)	
Program1 9	(0.01,0.017,0.024)		(0.01,0.016,0.023)		(0.011,0.018,0.025)		(0.013,0.019,0.024)		(0.022,0.028,0.031)		(0.003,0.009,0.015)	
Program2 0	(0.003,0.01,0.017)		(0.01,0.016,0.023)		(0.011,0.018,0.025)		(0.019,0.024,0.027)		(0.003,0.009)		(0.003,0.009,0.015)	
Program2 1	(0.017,0.024,0.031)		(0.016,0.023,0.029)		(0.018,0.025,0.032)		(0.003,0.008,0.013)		(0.015,0.022,0.028)		(0.003,0.009,0.015)	
Program2 2	(0.003,0.01)		(0.023,0.029,0.032)		(0.025,0.032,0.036)		(0.003,0.008,0.013)		(0.015,0.022,0.028)		(0.003,0.009)	
Program2 3	(0.003,0.01)		(0.023,0.029,0.032)		(0.018,0.025,0.032)		(0.003,0.008,0.013)		(0.003,0.009,0.015)		(0.015,0.021,0.028)	
Program2 4	(0.017,0.024,0.031)		(0.01,0.016,0.023)		(0.011,0.018,0.025)		(0.008,0.013,0.019)		(0.022,0.028,0.031)		(0.003,0.009,0.015)	
Program2 5	(0.024,0.031,0.035)		(0.01,0.016,0.023)		(0.018,0.025,0.032)		(0.003,0.008,0.013)		(0.015,0.022,0.028)		(0.003,0.009,0.015)	
Program2 6	(0.003,0.01,0.017)		(0.003,0.01,0.016)		(0.004,0.011)		(0.003,0.008,0.013)		(0.015,0.022,0.028)		(0.003,0.009,0.015)	
Program2 7	(0.003,0.01,0.017)		(0.01,0.016,0.023)		(0.018,0.025,0.032)		(0.003,0.008,0.013)		(0.003,0.009)		(0.003,0.009,0.015)	
Program2 8	(0.017,0.024,0.031)		(0.003,0.01)		(0.011,0.018,0.025)		(0.003,0.008,0.013)		(0.003,0.009,0.015)		(0.003,0.009)	
Program2 9	(0.01,0.017,0.024)		(0.003,0.01,0.016)		(0.004,0.011,0.018)		(0.013,0.019,0.024)		(0.015,0.022,0.028)		(0.003,0.009,0.015)	
Program3 0	(0.003,0.01)		(0.003,0.01)		(0.004,0.011,0.018)		(0.008,0.013,0.019)		(0.003,0.009,0.015)		(0.015,0.021,0.028)	

Table 8: The Relative Closeness of GSCM Program

	Environmentally Oriented Performance(d1)				BusinessOriented Performance(d2)		Environmentally Oriented Performance(d1) with no weight	
	μ_i^+	μ_i^-	T_i	Ranking	T_i	Ranking	T_i	Ranking
Program01	0.247	0.48	0.661	3	0.654	3	0.654	3
Program02	0.455	0.272	0.374	24	0.371	25	0.369	25
Program03	0.235	0.492	0.677	2	0.68	2	0.679	2
Program04	0.457	0.269	0.37	25	0.375	24	0.375	24
Program05	0.402	0.325	0.447	19	0.446	21	0.45	20
Program06	0.329	0.398	0.548	10	0.544	11	0.545	10
Program07	0.37	0.356	0.49	17	0.484	17	0.486	17
Program08	0.201	0.525	0.723	1	0.729	1	0.724	1
Program09	0.306	0.421	0.579	7	0.58	8	0.573	8
Program10	0.48	0.247	0.34	27	0.344	27	0.345	27
Program11	0.35	0.376	0.518	14	0.52	14	0.522	14
Program12	0.537	0.191	0.262	29	0.268	29	0.268	29
Program13	0.362	0.366	0.502	15	0.499	16	0.496	15
Program14	0.412	0.315	0.434	22	0.428	22	0.426	22
Program15	0.334	0.393	0.541	11	0.538	12	0.536	12
Program16	0.369	0.359	0.493	16	0.5	15	0.495	16
Program17	0.292	0.435	0.599	6	0.595	6	0.591	6
Program18	0.46	0.266	0.366	26	0.367	26	0.368	26
Program19	0.308	0.419	0.576	8	0.586	7	0.582	7
Program20	0.403	0.325	0.446	20	0.454	19	0.452	19
Program21	0.27	0.458	0.63	4	0.63	5	0.625	5
Program22	0.336	0.39	0.538	12	0.545	10	0.538	11
Program23	0.406	0.32	0.44	21	0.447	20	0.44	21
Program24	0.269	0.458	0.63	5	0.632	4	0.632	4
Program25	0.322	0.405	0.557	9	0.556	9	0.556	9
Program26	0.341	0.387	0.532	13	0.538	13	0.53	13
Program27	0.389	0.339	0.466	18	0.471	18	0.466	18
Program28	0.509	0.218	0.3	28	0.297	28	0.296	28
Program29	0.433	0.295	0.405	23	0.411	23	0.411	23
Program30	0.577	0.148	0.204	30	0.211	30	0.211	30